

eircom 9000/9000A/9000A Twin Pack

Cordless telephone



User Guide



Dear customer,

You have just acquired a new generation telephone and thank you for placing your confidence in us.

This device has been manufactured with the utmost care. If you should have difficulties in operating it, we recommend that you consult this user manual.

For further information please refer the helpdesk: **1850 60 20 60**.

This product follows a strategy of continuous development. We reserve the right to make changes without notice, modifications and improvements to the products described in this user manual.

To operate the device safely and easily, please read carefully the paragraph **“Recommendations and safety instructions”**, page 2.



The CE label confirms that the product complies with the 1999/5/EC regulations of the European Union Parliament regarding wireless systems and telecommunications.

The declaration of compliance may be looked up on the **www.sagemcom.com** website section «Support», or can be obtained from the following address :

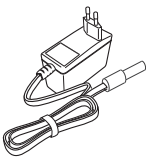
Sagemcom Broadband SAS
250, route de l'Empereur
92848 Rueil-Malmaison Cedex - France

Recommendations and safety instructions



For safety reasons, never put the handset in the base station without the battery inserted or without the lid on the battery compartment as this could cause an electric shock.

To avoid damaging your handset/base, only use certified rechargeable batteries NiMH 1.2 V 650 mAh, never use no rechargeable batteries. Insert the batteries in the handset/base battery compartment respecting polarity.



Only use the power unit supplied and connect it to the electricity mains in accordance with the installation instructions in this user manual and the details on the sticker regarding voltage, electrical current and frequency. As a precaution if there is a risk of danger, the power plug can be pulled out to disconnect the 230 volt power supply. Therefore the sockets should be near the device and easily accessible.



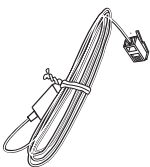
Do not install your DECT telephone in a damp environment, such as a bathroom, washroom, kitchen etc, and not within 1.50 metres of a source of water or outside. This device is designed for use in temperatures of between 5 °C and 45 °C.



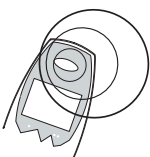
In regions greatly affected by electrical storms we recommend that you protect your telephone circuit with a special fixture for excess voltage.



Do not attempt to remove screws or open the appliance. It does not contain any user-replaceable parts.



This device is designed to be used for connecting to the public telephone network. If problems should arise, contact your nearest specialist dealer. Only use the telephone cable supplied.

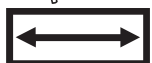


Your DECT telephone has a range of approx. 50 metres indoors and up to 300 metres outdoors. The range can be affected by the proximity of metal objects, such as a television and electrical devices.

Zones without reception may appear owing to elements in the building. This can cause brief interruptions in the conversation, caused by faulty transmission.



Certain medical equipment and highly-sensitive machines or security systems may be affected by the transmission power of the telephone. In these cases we recommend adhering to the safety information.



Your eircom 9000/9000A has anti-skid pads that should leave no traces on your furniture and ensure stability. However, given the wide variety of finishes used by furniture manufacturers, traces may appear on surfaces in contact with the parts of your eircom 9000/9000A. eircom decline all responsibility in any such cases of damage.



The used battery must be disposed of in line with the recycling regulations in this user manual.



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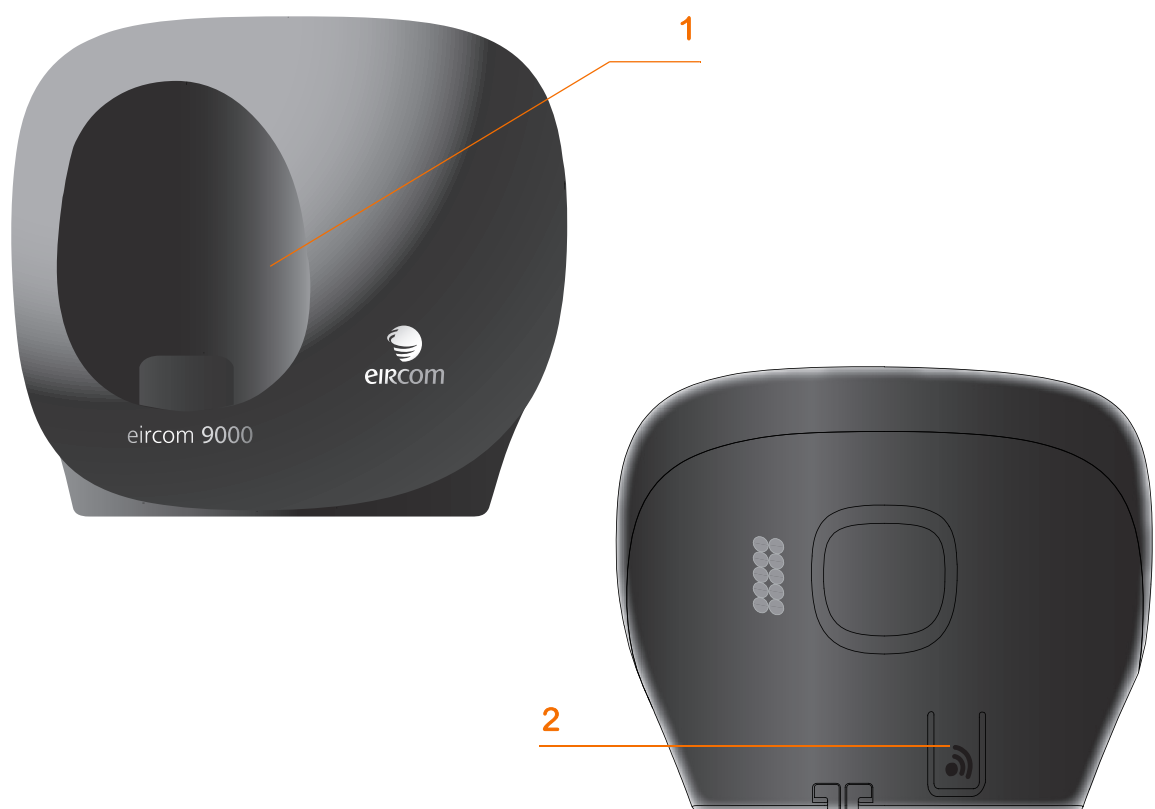
Lexicon 52

Discover...

Your phone

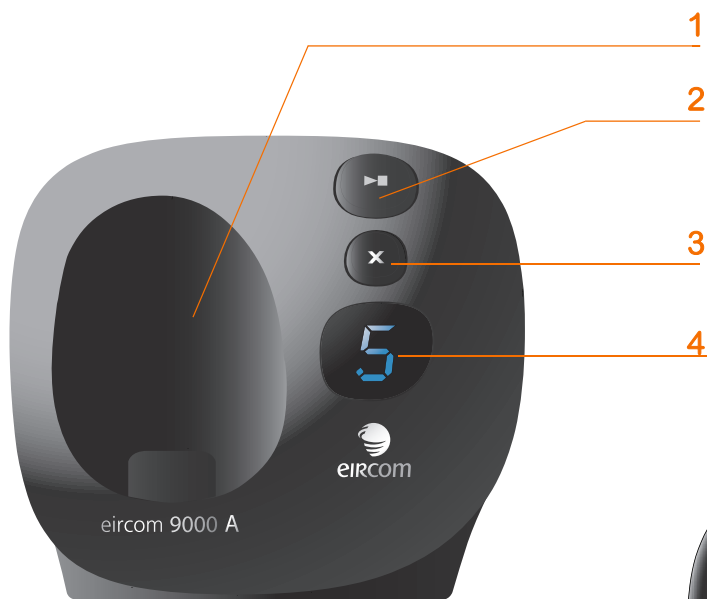
The base

Model without answering machine (eircom 9000)



Caption	Description
1	Handset location
2	 button Paging/Pairing: • <i>Short press</i>: paging of handsets. • <i>Long press</i>: pairing of handsets

Model with answering machine (eircom 9000A)



Key	Description	Key	Description
	1 Handset location. 2 <i>Short press:</i> read / stop reading messages		4 Display: • <i>Answering machine off:</i> no display. • <i>Answering machine enabled:</i> - No new messages: a dash is displayed. - New messages have been received: the unread messages counter flashes and displays the number of messages received (up to 9).
	3 Message deletion: • <i>Long press in read mode:</i> delete a message. • <i>Long press when not in read mode:</i> delete already read messages.		5 Paging button: • <i>Short press:</i> paging of handsets. • <i>Long press:</i> pairing of handsets

The handset

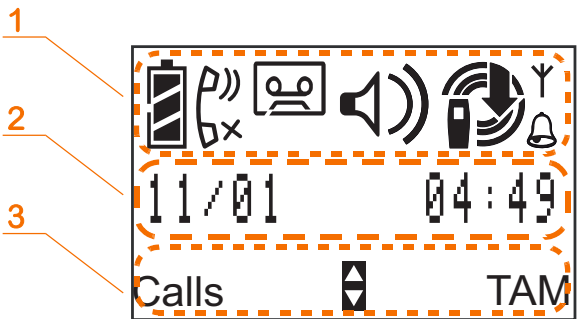


Key	Description	Key	Description
	1 Loudspeaker		9 Microphone
	2 Graphic screen		10 Star key Long press: unlock / lock the keyboard
	3 Programmable / cancel shortcut key		11 Press and hold the key (refer to “Checking your mailbox”, page 36): - If the answering machine (eircom 9000A) is turned off: access to eircom messaging (*) - If the answering machine (eircom 9000A) is turned on: access to the answering machine (*) eircom messaging is eircom's answering machine on the network. The eircom messaging number is preconfigured for fast access to your mailbox (171). To modify the number please refer to “Changing your mailbox number”, page 36.
	4 Browser - Brows up ▲ or down ▼ through the menu - During a call, press up ▲ or down ▼ to increase or decrease the volume		12 Speakerphone key / Hands-free key
	5 Hang up key - Short press: return to main menu. - Long press: switch off the handset.		13 Pick-up / Hands-free Long press: switch on the handset
	6 Phonebook access key.		14 Programmable / confirm shortcut key.
	7 Alphanumeric keyboard.		15 Speaker handsfree mode.
	8 # key		

The screen

THE ICONS DISPLAYED

In standby mode or during use, your phone screen informs you of your phone's current state through icons, and in particular:

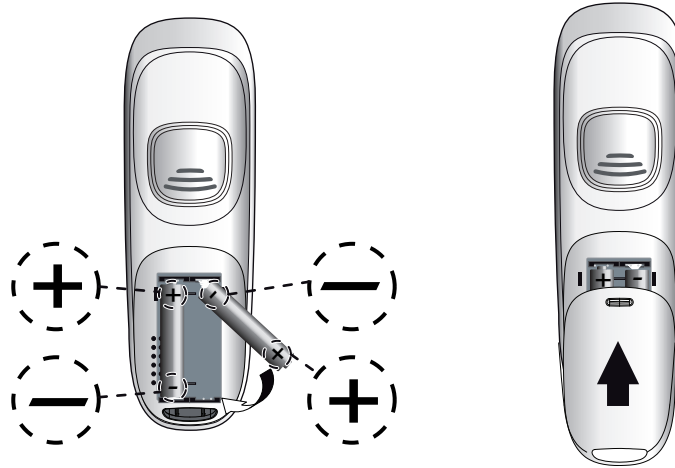


Caption	Description						
1	Status icons Indicates your phone's current state. <table> <tr> <td> - Battery charge condition - Phone in conversation mode - Secret mode on - Speakerphone on </td><td> - Network - Alarm on </td></tr> <tr> <td colspan="2"> Only for the eircom 9000A model - Answering machine enabled - steadily displayed: answering machine on - flashing: new message(s) on your answering machine or on your mailbox (*) - Answering machine off: no display (*) eircom messaging is eircom's answering machine on the network. The eircom messaging number is preconfigured for fast access to your mailbox (171). To modify the number please refer to "Changing your mailbox number", page 36 </td></tr> <tr> <td></td><td> - Low transmission </td></tr> </table>	- Battery charge condition - Phone in conversation mode - Secret mode on - Speakerphone on	- Network - Alarm on	Only for the eircom 9000A model - Answering machine enabled - steadily displayed: answering machine on - flashing: new message(s) on your answering machine or on your mailbox (*) - Answering machine off: no display (*) eircom messaging is eircom's answering machine on the network. The eircom messaging number is preconfigured for fast access to your mailbox (171). To modify the number please refer to "Changing your mailbox number", page 36			Low transmission
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	Low transmission						
2	Information field <i>handset placed on the base</i>: the current time is displayed, <i>handset off-hook</i>: the handset number, the date and the time are displayed.						
3	Action icons <i>handset placed on the base</i>: browser actions and the confirm key, <i>handset off-hook</i>: menus associated with programmable keys.						

LOW TRANSMISSION MODE

Your handset has a **Low transmission** mode. It manages the radio transmission power required according to how far you are away from your base.

Handset set-up



- 1 Take the batteries and the hatch provided in the packaging.
- 2 Turn over your handset and press the top of the hatch to release it.
- 3 Insert the batteries one by one according to their polarities as indicated in the illustration opposite.
- 4 Fit the hatch to the handset by pushing it up until it is completely closed.
- 5 The screen turns on. Place your handset on its base and fully charge the batteries.
- 6 A beep sounds when you place the handset on the base.

The battery charging icon  moves to inform you that charging is in progress. The icon display stops moving when the batteries are charged.

Charging

To charge your phone, place the handset on the base, making sure that the base is connected to an AC outlet.

The battery charging icon  moves to inform you that charging is in progress. The icon display stops moving when the batteries are charged.

Notes

To ensure optimum charging, leave the handset on the base for at least **15 hours** when using the phone for the first time. During charging, the batteries may heat up. This is quite normal and perfectly safe.

If you do not obtain radio contact with your base, check the electrical connections to your base.

BATTERY REPLACEMENT

- 1 Turn off the handset. Turn it over to access the battery compartment hatch.
- 2 Remove the battery compartment hatch.
- 3 Remove the old batteries, insert the new batteries one by one the right way as indicated by their polarities.
- 4 Refit the battery compartment hatch.

Notes

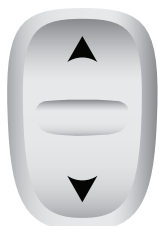
Worn out batteries should be discarded in accordance with the recycling instructions given in chapter “**Recommendations and safety instructions**”, page 2.

CAUTION

To prevent damage to your handset, only use approved AAA format NiMH 1.2 V 650 mAh rechargeable type batteries. Never use No-rechargeable batteries.

Browsing through the menus

Browser



This browser allows you to quickly access menus and change your settings easily. It points in two directions.

When choosing menus, press the top ▲ or the bottom ▼ of the browser to access the previous or next menu.

During a call, press the top ▲ of the browser to increase the volume or the bottom ▼ to decrease it.

Programmable keys

Your phone has two so-called “programmable” keys allowing you to associate a shortcut to the menu you use most. This shortcut can then be accessed from the your phone’s home screen.

These keys are also used to confirm or cancel an action in a menu.

Programmable key...	Use this key from the home screen to...	Use this key from the menus to...
Left 	Directly access the associated menu through the shortcut.	• Confirm the current entry. • Display context-sensitive menu options during a call. • Display options during a call
Right 		• Cancel the current entry.

Notes For further details on programming the left and right programmable keys, see section “**Defining programmable key shortcuts**”, page 35.

Illustration

To browse through menus, use the browser and the two programmable keys:

- 1 Press the top ▲ or bottom ▼ of the browser key .

The main menu is displayed on the screen.
- 2 Press the top ▲ or bottom ▼ of the browser key  to scroll through the menus and access the desired function.
- 3 Confirm your choice/Enter the displayed menu by pressing the left programmable key .
- 4 Cancel your choice/Exit the displayed menu:
 - either by pressing the right programmable key ,
 - or by pressing the  key; the home screen is displayed.

DETAILED BROWSER EXAMPLE: ADJUST THE DATE AND TIME

Notes It is recommended to set the date and time accurately to allow you to follow the chronological order of your calls and messages.

Notes If you have the **Display number** option, the date and time will, depending on your operator, be set automatically when you receive a call.

To access the date and time setting menu:

- 1 Press the top ▲ or bottom ▼ of the browser key .
The main menu is displayed on the screen.
- 2 Scroll through the menus to the **SETTINGS** menu by pressing the top ▲ or bottom ▼ of the browser key .
- 3 Enter the **SETTINGS** menu by pressing the left programmable key .
The **SETTINGS** menu is displayed.
- 4 Scroll through the menus to the **DATE/TIME** menu by pressing the top ▲ or bottom ▼ of the browser key .
- 5 Enter the **DATE/TIME** menu by pressing the left programmable key .
The **DATE/TIME** menu is displayed.
- 6 Enter the **DATE:** using the numeric keypad (day, month and year) in the form DD/MM/YY.
- 7 **Confirm** your entry by pressing the left programmable key .
The home screen displays the message **OK**.
- 8 Enter the **TIME:** using the numeric keypad (hours then minutes).
- 9 **Confirm** your entry by pressing the left programmable key .
The home screen displays the message **OK**.

You have just set your phone's current date and time.

Refer to the “**Menu tree structure**”, page 17 section to find out about your phone's functions.

Menu tree structure

PHONEBOOK

Option	
	< New >
	VIEW
	CALL
	EDIT
	SEARCH
	RING TONE
	ADD NUMBER
	NEW ENTRY
	DELETE
	TRANSMIT

CALLS

	INCOMING CALLS
	OUTGOING CALLS
	EVENTS

ACCESSORIES

	ALARM
	ROOM MONITOR.

RINGER TONE

	EXTERNAL CALL
	INTERNAL CALL
	BEEPS
	SILENT MODE

Contextual menu

In conversation mode

FIRST CALL

HANDSFREE
LOUDSPEAK BASE (*)
CALL TRANSFER (**)
SECOND CALL
PHONEBOOK
CALLS
SECRET
RECORD

SECOND CALL

SWITCH
3-PARTY CONF
HANDSFREE
LOUDSPEAK BASE (*)
PHONEBOOK
CALLS
SECRET
RECORD (*)
HANGING UP

(*) Only for the eircom 9000A model.

(**) Only if two handsets are registered on the same base.

SETTINGS

PROGRAM KEYS		
DATE/TIME		
CONTRAST		
AUTO HANG UP		
AUTO PICKUP		
VOICE BOX No		
LANGUAGE		
KEYPAD LOCK		
RESTRICTION		
ADVANCED SET.	SET HANDSET	REGISTRATION
		BASE PRIORITY
		RESET HANDSET
		PERSON.REGISTR
		HANDSET NAME
SET BASE		REGISTR.MODE
		RESET BASE
		DELETE HANDSET
		RENAME BASE
		INTRUSION
SET LINE		NETWORK TYPE
		DIAL
		FLASHING
		PABX PREFIX
CHANGE CODE		

ANS.MACH. (*)

MESSAGES	PLAY
	DELETE OLD
ANSWERING MODE	
OUTGOING MSG.	PLAY
	CHANGE
	DELETE
SETTINGS	CALL SCREENING
	REMOTE CODE
	MODE ENREG.
	NO OF RINGS
	SPK.BS LEVEL

(*) Only for the eircom 9000A model.

Procedures in your booklet

The procedures in your booklet are presented in the form of sheets.

To facilitate their implementation, each of them includes the following as appropriate:

- the keys associated to directly access the function described, and/or
- the path for accessing the function described in the menu.

EXAMPLE:

 **HANDSFREE** means that you access this function by displaying the menu and then the **HANDSFREE** function.  **HANDSFREE** means that you access this function by displaying the menu and then the **HANDSFREE** function.

Contextual menu > **HANDSFREE** means that you access this function by displaying the menu and then the **HANDSFREE** function.

Making and receiving calls...

Managing a call

Making a call

METHOD 1

- 1 Dial your contact's number.
- 2 Press the key .

METHOD 2

- 1 Press the key .
- 2 Dial the number.

A beep sounds.



At the end of the call, press the handset  key and replace the handset on its base.

Receiving a call

- 1 Press the  key to take the call.
- 2 At the end of the call, press the handset  key and replace the handset on its base.

A beep sounds.



Notes

Your handset includes the **AUTO PICKUP** and **AUTO HANG UP** functions.
For further details, refer to the “Picking up and hanging up calls automatically”, page 35 section.

Managing several calls

Your phone allows you to take and manage several calls when you are already on the line. These calls can be managed with the **Contextual menu**.

Receiving a second call

During a call, a beep indicates the arrival of a second call.

To take this call, press **ACCEPT** when the message is displayed on the screen.

Your first call is put on hold and you can talk with the second caller.

Making a second call

Contextual menu > **SECOND CALL**

Dial your contact's number and confirm.

The message **SECOND CALL** is displayed on the screen to indicate that the second call is in progress.

Switching from one call to the other

Contextual menu > **SWITCH**

The call in progress is then put on hold and you can take back the previous call.

Ending one of the calls in progress

Contextual menu > **HANGING UP**

The call in progress is interrupted and you take back the previous call.

Talking with two contacts at the same time (3-party conference)

Contextual menu > **3-PARTY CONF**

You can then talk with your two contacts at the same time.

To end the 3-party conference, press the key .

Using additional handsets

You can associate additional handsets with your phone: You can then make and receive outside calls or calls between these handsets.

Notes You first have to pair the handsets with the base.
For further details, refer to the “**Associating a new handset**”, page 38 section.

Calling another handset (intercom)

- 1 Enter the handset's number directly on the keyboard.
- 2 Press .
The selected handset rings.
- 3 Take the call from the handset by pressing .
- 4 End the call by pressing .

Transferring a call to another handset

Notes You must have at least two handsets paired on the same base.

Contextual menu > **CALL TRANSFER**

- 1 Select the handset and confirm.
The handset called rings.
- 2 Pick up the other handset and then transfer the call by pressing .

Use the phonebook

Create an entry

Menu > **PHONEBOOK** > < New >

Specify the required information by confirming at each step:

- **NEW NAME?** : enter your contact's name,
- **NEW NUMBER?** : enter their number,
- **HOME, WORK, MOBILE or FAX** : select the number type.

Call the contact from their entry

Menu > **PHONEBOOK** > Option > CALL

Confirm or press the  key or the speakerphone key directly.

Search for an entry

Menu > **PHONEBOOK** > Option > SEARCH

Enter the first letter of the name and confirm.

When your handset is in standby mode, hold down the key (long press) corresponding on the first letter of the name to be looked up.

Changing an entry

Menu > **PHONEBOOK** > Option > EDIT

Change the name and/or number and/or number type and confirm.

Deleting an entry

Menu > **PHONEBOOK** > Option > DELETE

Confirm the deletion of the entry.

Associating a ring tone with an entry

Menu > **PHONEBOOK** > Option > RING TONE

Scroll down the list of available ring tones and confirm.

Adding another number to an entry

Menu > **PHONEBOOK** > Option > ADD NUMBER

Specify the required information by confirming at each step:

- **NEW NUMBER?** : enter their number,
- **HOME, WORK, MOBILE or FAX** : select the number type.

Transferring entries from one handset to another

Notes You must have at least two handsets paired on the same base.

Menu > **PHONEBOOK** > Option > TRANSMIT

Each handset has its own phonebook.

To transfer one or more entries from a phonebook to another handset:

- 1 Confirm the message **BY INTERCOM**.
- 2 Choose the desired option to transfer:
 - **ONE ENTRY** : the current entry,
 - **MANY ENTRIES** : the selected entries,
 - **ALL ENTRIES** : all the phonebook entries.
- 3 Select the handset to which the data are to be transferred.
The receiving handset rings.
- 4 Pick up the handset by pressing .
A confirmation message is displayed.
- 5 The transfer takes place.

Options during a call

You can use the following options during a call:

Enable/Disable loudspeaker (handsfree mode)

HANDSET LOUDSPEAKER

 or  (during a call)



Or

Contextual menu > **HANDSFREE** > Activ. or Disable

BASE LOUDSPEAKER (EIRCOM 9000A ONLY)

Contextual menu > **LOUDSPEAK BASE** > Activ. or Disable

A confirmation screen is displayed.

Notes When your battery charging icon displays the minimum, the handsfree mode is unavailable until the next charging cycle.

Adjusting the volume



- To increase the volume, press ▲.
- To decrease the volume, press ▼.

Enabling/Disabling the secret mode



(during a call)



Or

Contextual menu > **SECRET** > Activ.

The secret mode allows you to temporarily mute the line so that you are not heard by the caller. Once enabled, the **SECRET MODE** message flashes on the screen.

To disable **SECRET MODE** press Exit.

Locating your handset



If you have misplaced your handset, press the  key on your phone's base. The handset rings.

Listening and Recording... (model eircom 9000A)

IMPORTANT When you answering machine's memory is full, the answering machine turns off. You have to read your messages and delete some to free up memory space.

Enabling/disabling the answering machine

Menu > **ANS.MACH.** > ANSWERING MODE > ON or OFF

When the answering machine is enabled, the  icon is displayed on the screen.

Notes For further details on the settings of your answering machine, see section “Setting up...”, page 34.

Answering machine announcements

Notes If you have not saved a personal announcement, the answering machine will automatically use the pre-recorded announcement.

Saving your personal announcement

Menu > **ANS.MACH.** > OUTGOING MSG. > CHANGE

Confirm the instructions on the screen.

Listening to your announcement

Menu > **ANS.MACH.** > OUTGOING MSG. > PLAY

The current announcement used is played.

Erasing your announcement

Notes If you have erased your personal announcement, the answering machine will use the pre-recorded announcement.

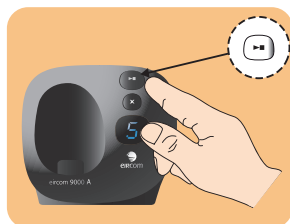
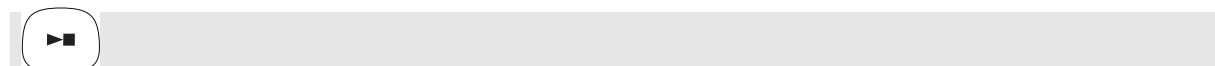
Menu > **ANS.MACH.** > OUTGOING MSG. > DELETE

Confirm the instructions on the screen.

Messages

Listening to your messages

FROM THE BASE



Notes For better listening comfort, see section “Adjusting the volume of the messages heard from the base”, page 41.

FROM THE HANDSET

Menu > **ANS.MACH.** > MESSAGES > PLAY

The messages are read in chronological order (from oldest to newest).

At the end of the last message, the answering machine will stop automatically.

Notes Depending on your operator and your subscription, your contact's name and number are displayed on the screen.

Managing your messages

When playing back messages, press the following buttons:

To...	FROM THE BASE	FROM THE HANDSET
Go on to the next message		1 press 
Return to the start of the message		1 press 
Return to the previous message		2 presses 
Pause/Resume reading		1 press 
Stop/Start message again	1 short press 	
Delete the message being read	1 long press 	1 press 

Querying your answering machine remotely

This function allows you to check your messages from outside.

When playing back messages, press the following buttons:

To...	OTHER TELEPHONE
Read messages	1 press 5
Enable / Disable the answering/recording machine	1 press 9
Go on to the next message	1 press #
Return to the start of the message	1 press *
Return to the previous message	2 presses *
Delete the message being read	1 press 3
Pause/Continue playing back	1 press 0

- 1 Dial your phone number, the telephone rings (see “Changing the number of rings”, page 33.).
- 2 While listening to your announcement, press the  key and enter your remote querying code.

Notes If the answering machine is disabled, wait for 12 rings before the bip is emitted. Press the  key and enter your remote querying code.

Notes The default code is 0000. You can change it. For further details, refer to paragraph “Changing the remote querying code”, page 33.

Delete all your messages

FROM THE BASE

 (1 long press) only for messages already read.



FROM THE HANDSET

Menu > **ANS.MACH.** > MESSAGES > DELETE OLD

Confirm the deletion.

Recording a conversation

CAUTION The Penal Code prohibits the recording of a conversation without your contact's knowledge. You have to obtain your contact's authorization before using this function.

Contextual menu > **RECORD** > Begin then End.

Confirm the messages on the screen.

Answering machine settings

Enabling/Disabling call filtering

Call filtering allows you to take only the calls you want. Other calls will be recorded on the answering machine.

Menu > **ANS.MACH.** > SETTINGS > CALL SCREENING > ON or OFF

Changing the remote querying code

You can give this code to anyone who needs to check their messages outside.

Menu > **ANS.MACH.** > SETTINGS > REMOTE CODE > MODIFY CODE?

Follow the instructions on the screen to change the code.

Notes The default code is 0000.

Changing the recording quality

Menu > **ANS.MACH.** > SETTINGS > MODE ENREG. > HIGH or STD

Two quality modes are available:

- **HIGH** for higher quality (12 minutes and 30 seconds of recording),
- **STD** for standard quality (24 minutes).

Changing the number of rings

You can increase the number of rings before the answering machine cuts in to give yourself longer to take the call.

Menu > **ANS.MACH.** > SETTINGS > NO OF RINGS > 2 to 7

Select the number of rings you want (up to 7 rings).

Setting up...

The phone

Changing the ringing tone

Menu > **RINGER TONE** > EXTERNAL CALL and INTERNAL CALL

You can change the ringing tone of:

- outside calls,
- calls between handsets (**intercom**).

Scroll through the pre-recorded ring tones and confirm.

Enabling/Disabling audio alerts

Menu > **RINGER TONE** > BEEPS > KEYTONE and CHARGER and BATTERY LOW

The audio alerts apply to:

- low battery,
- keyboard keys pressed,
- placing the handset on the base.

Follow the instructions on the screen and confirm.

Enabling/Disabling the silent mode

Menu > **RINGER TONE** > SILENT MODE

Follow the instructions on the screen and confirm.

A direct-access key can also be configured with this function.

Defining programmable key shortcuts

You can define a shortcut for the function(s) you use most.

Menu > **SETTINGS** > PROGRAM KEYS

Select the menu to be displayed as a shortcut for the left  and right  programmable keys, confirming each step.

Setting the date and the time

Menu > **SETTINGS** > DATE/TIME

- 1 Enter the **DATE:** in as DD/MM/YY.
- 2 Enter the **TIME:** starting with the hours and then the minutes.
- 3 Confirm your entry.

For further details, refer to the “Illustration”, page 15 section.

Picking up and hanging up calls automatically

This function allows you to take and end a call by simply taking the handset off its base or placing it back on its base.

Menu > **SETTINGS** > AUTO HANG UP and AUTO PICKUP

Follow the instructions on the screen and confirm.

Changing your mailbox number

Notes The eircom messaging number is preconfigured for fast access to your mailbox (171).

Menu > **SETTINGS** > VOICE BOX No

Enter the mailbox number and confirm.

There are two ways of recording messages:

- **Answering machine enabled:** the messages are recorded on your eircom 9000A's internal answering machine.
- **Answering machine disabled:** messages are handled by your operator mailbox.

Checking your mailbox

If the answering machine is disabled, press and hold  key.

Follow the instructions issued by your operator's online answering machine.

Changing the display language

Menu > **SETTINGS** > LANGUAGE

Select the language to be used and confirm.

Enabling/Disabling keyboard locking

This function allows you to lock the keyboard when you are not on line.

 (long press)



FROM THE HANDSET

Menu > **SETTINGS** > KEYPAD LOCK

Follow the instructions on the screen and confirm.

Notes To unlock the keyboard, make a long press on .

Defining banned calls (Parental Control)

You can inhibit calls to numbers with surcharged prefixes or international calls, for example, by defining up to 5 profiles.

Menu > **SETTINGS** > RESTRICTION

1 Enter the base code and confirm.

Notes The default code is 0000.

2 Select an entry (from 0 to 4) and confirm.

3 Enter the prefix to be inhibited and confirm.

Changing the default code

Menu > **SETTINGS** > ADVANCED SET. > CHANGE CODE

Enter the old and then the new code and confirm.

Allow/Prevent the sharing of a call with another handset

Notes If you disable the intrusion mode, you will not be able to share a call in process with another handset.

Menu > **SETTINGS** > ADVANCED SET. > SET BASE > INTRUSION

Follow the instructions on the screen and confirm.

The handset

Associating a new handset

Your phone allows you to associate other handsets with the base. You then have to page/pair them so that they are recognized.

Menu > **SETTINGS** > ADVANCED SET. > SET HANDSET > REGISTRATION

FROM THE HANDSET:

- 1 Enable the function.

FROM THE BASE:

- 2 Enabling the paging mode.
Refer to section “Enabling the paging mode”, page 41.

Once the handset is registered, the paging mode is automatically exited.

Define the priority base for a handset

This function allows you to specify the priority base to be used for making calls.

Notes Only if you have paged/paired the same handset on several bases.

Menu > **SETTINGS** > ADVANCED SET. > SET HANDSET > BASE PRIORITY

Select the base that the handset should use first.

Notes The **automatic** mode avoids you having to specify a priority.

Resetting the handset

When you reset your handset, all the settings are returned to their initial values (factory settings), except for the phonebook.

Menu > **SETTINGS** > ADVANCED SET. > SET HANDSET > RESET HANDSET

Follow the instructions on the screen and confirm.

Customizing the handset's registration

You can customize the following information:

- your base's name,
- the handset's registration number.

Menu > **SETTINGS** > ADVANCED SET. > SET HANDSET > PERSON.REGISTR

FROM THE HANDSET:

- 1 Select the base number and confirm.
- 2 Enter the new base name and confirm (optional).
- 3 Enter the base code.

Notes The default code is 0000.

FROM THE BASE:

- 4 Enabling the paging mode.
Refer to section “Enabling the paging mode”, page 41.

Renaming the handset

You can assign a meaningful name to your handset if you have several handsets

Menu > **SETTINGS** > ADVANCED SET. > SET HANDSET > HANDSET NAME

Follow the instructions on the screen and confirm.

Adjusting the contrast

Menu > **SETTINGS** > CONTRAST

Select the **LEVEL 1**, the **LEVEL 2** or **LEVEL 3** and confirm.

The base

Enabling the paging mode

You enable the paging mode when you associate an additional handset, for example.



Press the paging button for several seconds.

Or

Menu > **SETTINGS** > ADVANCED SET. > SET BASE > REGISTR.MODE

- On the **eircom 9000** base: the base is in paging mode.
 - On the **eircom 9000A** base: a dash flashes on the display, meaning that the base is in paging mode.
- Once the handset is registered, the paging mode is automatically exited.

Notes

Your base will remain in paging mode for about a minute.

Adjusting the volume of the messages heard from the base

For better listening comfort, you can adjust the volume when listening to answering machine messages from the base.

Menu > **ANS.MACH.** > SETTINGS > SPK.BS LEVEL

Select the desired level (**LOW**, **MEDIUM** or **HIGH**) and confirm.

Resetting the base

When you reset your base, all the settings are returned to their initial values (factory settings), except for the phonebook.

Menu > **SETTINGS** > ADVANCED SET. > SET BASE > RESET BASE

Follow the instructions on the screen and confirm.

Removing a handset registered on the base

Menu > **SETTINGS** > ADVANCED SET. > SET BASE > DELETE HANDSET

- 1 Enter the base code and confirm.

Notes The default code is 0000.

- 2 Select the handset number and confirm.

Renaming the base

You can assign a meaningful name to your base if you have several bases.

Menu > **SETTINGS** > ADVANCED SET. > SET BASE > RENAME BASE

Follow the instructions on the screen and confirm.

The line

IMPORTANT We do not recommend that you change line settings without first contacting your operator, as this may result in your phone line being disconnected.

Changing the network type

You can connect your phone to a **public** or **private** network.

Menu > **SETTINGS** > ADVANCED SET. > SET LINE > NETWORK TYPE > PRIVATE or PUBLIC

Follow the instructions on the screen and confirm.

Changing the dialling type

You can use a **voice frequency** or **pulse** based dialling system.

Menu > **SETTINGS** > ADVANCED SET. > SET LINE > DIAL > TONE or PULSE

Follow the instructions on the screen and confirm.

Changing the flash duration

You can configure the flash duration if you use your phone abroad or on a private network.

For further details, refer to section “Changing the network type”, page 43..

Menu > **SETTINGS** > ADVANCED SET. > SET LINE > FLASHING > 80 MS to 600 MS

Follow the instructions on the screen and confirm.

Defining the outside call prefix (PABX)

You can define the outside call prefix if you use your phone on a private automatic branch exchange.

For further details, refer to the “**Lexicon**”, page 52 section .

Menu > **SETTINGS** > ADVANCED SET. > SET LINE > PABX PREFIX > ACTIVATE / DEACTIVATE or PREFIX or EDIT LENGTH

The following options are available:

- **ACTIVATE / DEACTIVATE** : to define the prefix status.
- **PREFIX** : to enter the number that allows you to access the outside line.
- **EDIT LENGTH** : to specify the length of the number before automatic dialling of the prefix (from **01** to **99**).

Enjoy...

The alarm

Notes

The alarm sounds for 60 seconds through the handset speaker.
To stop the alarm clock, press any key on the handset.

Programming the alarm

Menu > **ACCESSORIES** > ALARM

To program the alarm:

- 1 Depending on the alarm status, enable or disable the **ALARM** function.
- 2 If necessary, change the ring tone.
- 3 Select the time at which you want to be woken up.

For further details, refer to the following sections.

Finding out the alarm status

Menu > **ACCESSORIES** > ALARM

The display indicates the alarm status (**ALARM CLOCK OFF** or the alarm time programmed).

Confirm to save the indicated information or display the options by pressing ▼.

Enabling/Disabling the alarm

Menu > **ACCESSORIES** > ALARM > **ACTIVATE** or **DEACTIVATE**

Follow the instructions on the screen and confirm.

Once the alarm is enabled, the  icon is displayed on the screen.

Changing the ringing tone

Menu > **ACCESSORIES** > ALARM > RINGER TONE

Scroll down the list of available ring tones and confirm.

Defining the wake-up time

Menu > **ACCESSORIES** > ALARM > SET TIME

Follow the instructions on the screen and confirm.

The Surveillance mode

This function allows you to monitor a room, by placing the first handset (transmitter) in the room to be monitored, and the second handset (receiver) near you.

Notes You must have at least **two** handsets registered on the **same base** to use this mode.

Enabling the surveillance mode

Menu > **ACCESSORIES** > ROOM MONITOR.

ON THE RECEIVING HANDSET:

- 1 Select the calling handset to be called.
The handset rings.

ON THE CALLING HANDSET:

- 2 Pick up the second handset by pressing .
- 3 Confirm the transition to surveillance mode.

Notes In calling mode, the phone will not ring if a call comes in. You can still make or take a call from the receiving handset, however.

Disabling the surveillance mode

Press **Off** on the receiving and calling handsets.

Tracing your calls...

Call logs

Logs are lists of numbers or events received by your phone.

Depending on your operator, call logs contain the following information:

- your contact's name or number,
- the call time or date.

Viewing the received and dialled call log

Menu > **CALLS** > INCOMING CALLS or OUTGOING CALLS

Scroll through the list of stored numbers.

You can use the options described in section “Managing incoming or outgoing calls”, page 48.

A shortcut is set as default for the  key to access the log directly.

Managing incoming or outgoing calls

Menu > **CALLS** > INCOMING CALLS or OUTGOING CALLS > Option

Use the following options from the call list to:

- **VIEW** : display the information about the selected call,
- **CALL** : call the displayed number,
- **DELETE** : delete the stored number,
- **STORE NUMBER** : save the number in your phonebook,
- **DELETE ALL** : delete all the numbers in the list.

The events log

The **NEW EVENT!** message informs you that you missed a call or message.

Checking new events

NEW EVENT! + 

Or

Menu > **CALLS** > EVENTS > VIEW



Select the event and confirm.

Enabling/Disabling event notification

Menu > **CALLS** > EVENTS > ACTIVATE or DEACTIVATE

Disable this function to delete the display of the **NEW EVENT!** message.

Environmental information

Environmental impact

Electrical and electronic appliances are an integral part of our daily lives, but sooner or later they end up as waste.

WEEE disposed of to land fill, incinerated or recovered without any pre-treatment has the potential to cause serious consequences for the environment and human health.



You will find a crossed out wheeled bin symbol on the base of the telephone. The symbol means that the equipment should not be disposed of with general household waste.

Play your part by -

- Not disposing of this equipment with your general household waste.
- Bringing this eircom phone or the product it replaced to your civic amenity site at end of life for recycling.
- Post or deliver to:



eircom Recovered Engineers,
Central Warehouse,
Clondalkin Industrial Est.
Dublin 24.

There is no disposal charge for end of life equipment returned to eircom or deposited at civic amenity sites for collection by "WEEE Ireland" on behalf of eircom.
Reduce, Reuse, Recycle eircom working for the environment.

Guarantee

- a) The eircom 9000/A has a warranty of 12 months and is guaranteed to be free from defects in materials and workmanship during that period.
- b) Should your eircom 9000/A fail to function properly please call the helpdesk on **1850 60 20 60**.
- c) The product must have been used for the intended purpose and must not have been subjected to wilful or accidental damage.
- d) In the case of new devices and their components exhibiting defects resulting from manufacturing and/ or material faults within 12 months of purchase, eircom shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device.
- e) This warranty does not cover damage caused by excessive voltage, lightning, liquid or faults on the telephone line. If the product or serial number has been tampered with in any way, any repairs attempted or non-rechargeable batteries found to be used the warranty shall be considered null and void.
- f) This warranty does not affect your statutory rights.

For operational queries please call the helpdesk on **1850 60 20 60**.

For queries relating to eircom services please call eircom on **1901**.

Lexicon

Term	Definition
Pairing	The pairing mode allows you to associate devices that have to operate in pairs (for example, a phone base and its handset) in compliance with the GAP standard.
Private automatic branch exchange (PABX, Private Automatic Branch eXchange)	A PABX is primarily used to connect the telephones of a private entity on to the public telephone network.
3-way conference	This service allows you to talk to two contacts simultaneously.
GAP (Generic Access Profile)	The GAP is a standard that allows the handsets of the various manufacturers to be operated with the same base and calls to be dialled on the line connected to the base. Likewise, a single handset can work with several bases.
Intercommunication	Intercommunication establishes free communication between several handsets from the same base.



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1HSQ, St. John's Road, Dublin 8
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